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OBJECTIVE

At MAMBU Consult Ltd, we are committed to delivering high-quality construction mechanical and electrical consultancy services that meet or exceed the expectations of our clients and stakeholders.

RESPONSIBILITY

The Management Representative is responsible for reviewing and approving the quality policy. Our organisation operates in accordance with the principles of ISO 9001 Quality Management Systems, ensuring that our processes are structured, controlled, and continuously improved to achieve excellence in service delivery.

Nominated members of staff are responsible for making sure all work completed is in line with the company quality policy.

We are committed to:

- Providing professional, reliable, and technically sound mechanical and electrical consultancy services within the construction sector.
- Understanding and meeting client requirements, regulatory obligations, and industry standards.
- Maintaining an effective Quality Management System (QMS) that supports consistent service delivery and operational efficiency.
- Promoting continuous improvement through regular review of our processes, objectives, and performance.
- Ensuring our personnel are competent, trained, and supported to deliver high-quality consultancy services.
- Encouraging a culture of quality, accountability, and client satisfaction throughout the organisation.

This Quality Policy provides the framework for establishing and reviewing our quality objectives and is communicated to all employees and relevant stakeholders. It is reviewed periodically to ensure its continuing suitability and alignment with our strategic direction. Management of MAMBU Consult Ltd is fully committed to implementing, maintaining, and continually improving our Quality Management System in accordance with ISO 9001 Quality Management Systems.

Signed: *B Bond* Ben Bond (Managing Director)

Date: 10/03/2026